

Frequently Asked Questions



How does the new Juniper differ from the old Juniper?

First, Juniper's fundamental promise of clean and safe products remains the same—but in our new Juniper we have refined the formulas to meet spa-quality standards. We have created original, 100% pure essential oil blends designed to uplift, energize, and relax your body and mind. In addition, we now offer 2 types of shampoo and conditioner to address different hair types and personal preferences.

Is there mangosteen in Juniper?

Yes, of course! Juniper was formulated with mangosteen pericarp oil, mangosteen pericarp powder and mangosteen amino acids.

What makes Juniper products different from other hair care and body care products?

From the first XANGO personal care product launch, we pledged to provide safe and toxin-free products. Remaining true to our company's foundational philosophy, our products are authentic and painstakingly safe—free from toxic and harmful chemicals for the consumer and the environment. The new Juniper delivers products that cleanse, refresh, and nourish with clean and safe formulas featuring Thailand's nourishing mangosteen, as well as an aromatherapy experience based on 100% pure essential oil blends to relax, energize and awaken the senses.

Are Juniper products certified by the NPA (Natural Products Association)?

Currently Juniper products are under review for NPA certification. We formulated our Juniper products under the very strict NPA guidelines using 95% naturally sourced ingredients in the formulas.

Juniper products smell so good. Do Juniper products use synthetic fragrance?

No, Juniper products only use 100% pure essential oils.

What does 100% pure essential oil mean?

The essential oils used in Juniper are free from pesticides, fertilizers, and synthetic materials. They are truly 100% pure essential oils.

Which Juniper products are best for children?

While all Juniper products are safe for children, we recommend only using Hair & Scalp Treatment Oil, Clarifying Shampoo and Clarifying Conditioner with parental supervision.

What are the benefits of Juniper Hair & Scalp Treatment Oil?

The essential oil blend used in Juniper Hair & Scalp Treatment Oil is based on a clinical study for promoting healthy hair growth and scalp care (www.ncbi.nlm.nih.gov/pubmed/9828867)

How often can I use Juniper Hair & Scalp Treatment Oil?

Juniper Hair & Scalp Treatment Oil is safe for daily use.

What is the difference between Clarifying Shampoo/Conditioner and Nourishing Shampoo/Conditioner?

Clarifying Shampoo & Conditioner provide body and fullness to lifeless hair with nourishing mangosteen and balancing botanicals. Ideal for normal to fine and oily hair.

Nourishing Shampoo & Conditioner leaves hair smooth and soft for overall radiant hair health with a moisture-rich blend of mangosteen and other botanicals. Ideal for normal to dry and coarse hair.

I color my hair. Is it okay for me to use Juni hair care?

Yes. Juni hair care is sulfate-free. Sulfates are detergents that can strip the hair of the natural oils that it needs to maintain health, body, shine and, yes, color.

I have very fine hair. Which Juni shampoo should I use?

Clarifying shampoo is great for fine hair because it will not weigh down your hair and provides instant volume.

Do Juni Hand & Body Bar and Hand & Body Wash have any exfoliating properties, and if so, are they safe to use everyday?

You can use both Juni Hand & Body Bar and Hand & Body Wash daily. Juni Hand & Body Bar has ultra fine pericarp powder to help exfoliating but it is so gentle you can use it daily.

For extra-dry seasons how do I increase hydration to my skin?

For more hydration we recommend adding 2–3 pumps of Glimpse Luminescence Repair (Mangosteen Pericarp Oil) to your Juni Hand & Body Lotion. This treatment also works great on rough heels and elbows.

Are Juni products Gluten-free?

Yes. They are Gluten-free.

Are Juni products vegan-friendly?

Yes. They are vegan-friendly formulas.